

Management Profiles

Tim Haratine

Tim Haratine is founder and president of Atlanta-based software company, Soft Solutions, providing products to strengthen businesses through server-based fax delivery systems and enterprise-wide industry solutions. As the president of Soft Solutions, Haratine is responsible for international business development, strategic planning and operations.

Haratine has grown Soft Solutions into a major player in the software industry. His experiences as a developer, along with his skills in management and business development, have afforded Soft Solutions many successes. Soft Solutions' Property Tax Manager Software was developed and marketed by Haratine, producing over \$1 million in annual sales. Haratine oversaw the acquisition of the 4-Sight Fax software product in 2000 from WAM!NET, stabilizing the product line and increasing the company's engineering resources.

Haratine began his career as a software systems engineer at IBM. He assisted in the system design and was a customer advisor for the southeastern region for DB2.

Haratine has a bachelor of science in computer science and marketing from the Indiana University of Pennsylvania.

Phil Weiss

Phil Weiss is the director of technology for Soft Solutions, and the lead programmer for the 4-Sight Fax product. Weiss is responsible for writing upgraded versions of the 4-Sight Fax product for evolving platform environments, and has contributed significantly to PowerTrax Pro development and provides support for various Soft Solutions products.

Prior to joining Soft Solutions in 2000, Weiss was a software engineer at Siemens Medical Systems where he maintained and debugged existing source codes. Prior to Siemens, Weiss was a software engineer at Pacific Data Management, where he wrote the source code for PDM Internet Tools, now known as 4D Internet Commands.

In addition, Weiss' 16 years of development experience include authoring 4D Chart and 4DDraw through MicroCaD Corporation and co-authoring Mac3D through Challenger Software.

Jamie Cox

As the Senior Programming Specialist, Jamie Cox writes and develops the client software and print drivers of the 4-Sight Fax product. His expertise is in developing cross-platform solutions using Java and C++, specializing in client/server systems.

Cox came to Soft Solutions in 2000 from the AIT Group where he assisted in the design and implementation of a share dealing system and an insurance company call center, providing development and customer support. Prior to AIT, he assisted in the design and maintenance of new Mac and Windows applications for fax and print server products at WAM!NET.

He received his Bachelor of Science degree in computer science from the University of Manchester in the United Kingdom.

Jeff Moss

Jeff is a Senior Software Engineer at Soft Solutions. Currently, Jeff develops and manages the Java development team for the 4-Sight Fax version 5 client software.

Prior to joining Soft Solutions in the Fall of 2001, Jeff worked for Candle Corporation, an industry leading, California-based producer of Enterprise Application software. At Candle, Jeff received their highest accomplishment, the Circle of Innovation Award. This award was based on Jeff's development of a commercial graphical view based engine for displaying and managing distributed business flows.

Prior to Candle, Jeff spent five years at Georgia Tech Research Institute designing and developing highly specialized software for the defense industry.

Jeff has extensive experience in Java, C++, and Prolog, and in the development of GUI front-ends on the Macintosh, Windows and Unix environments. Additionally, Jeff is an expert in XML, RPC & LDAP technologies.

Jeff reviews all 4-Sight Fax email support incident reports and manages their scheduling through their completion. Jeff holds a Black belt and is an instructor in Aikido and also enjoys tennis.

Mitch Frank

Mitch Frank is the Documentation Manager and joined Soft Solutions in 2001. A native of Montreal, Quebec, Mitch is a seasoned professional technical writer with over 11 years in the software industry, 5 of which was spent at another fax software company prior to joining the Soft Solutions team. Working for small and large companies over the years, Mitch brings valuable skills and experience to Soft Solutions, including QA, Usability and Project Management. His primary responsibilities include all print, and online help documentation and training.